

Membership Policies and Procedures

Operating hours are Monday-Thursday 5am-10pm, Friday 5am-9pm, Saturday 7am-6pm and Sunday 9am-5pm.

General membership questions and/or membership freeze questions can be directed to the Member Service team by contacting the front desk at 309-433-9355.

Membership dues are drafted on the 2nd day of each month. This date cannot be changed. Monthly dues are paid using an automatic EFT from a checking or Credit Card account.

All enrollment fees are subject to change without notice.

Processing policy: Any signed notice, request, or submission received by the Center on or before the 20th day of the month will become effective on the last day of that month. If a cancelled member chooses to return back to the Center within one month of cancellation, their enrollment fee will be waived.

A membership can be downgraded or upgraded at any time. Additional fees may apply based on the downgrade/upgrade.

Replacement key tags are available at the front desk. The first replacement key tag will be of no charge. The second replacement tag will be at a cost of \$5.00. Replacement Wellness Keys are available at the front desk. The replacement fee will be at a cost of \$20.00.

All guests will be required to present a guest pass to the Member Service team and also complete a guest waiver for the Center to keep on file.

Guest passes are available for purchase.

Use of tobacco products, including electronic cigarettes, is strictly prohibited anywhere the property of the Carle Health & Fitness Center and Training & Performance Center. The Center for Integrated Wellness does not allow guns or weapons of any kind on its property.

Due to the high number of patients and members with ambulatory challenges, parking or waiting to pick up members is not allowed in the circle drive at the entrance to the facility.

Parking is allowed in the designated parking spaces and loading and unloading is allowed along the curbs outside of the circle drive.