



Carle Health & Fitness Center Cleanliness Guarantee

We pledge to you our continued dedication to putting the health and safety of our members first, above all else, while striving to deliver an excellent member experience.

We guarantee to provide the safest facility for our members by enforcing strict cleaning protocols including:

- **Dedicated Cleaning Staff**
We have dedicated staff working to clean and sanitize the facility and equipment throughout the day. Staff are cleaning ALL equipment every hour.
- **Advanced Disinfecting**
The Microshield 360 application works to immediately kill then prevent future pathogens from living on treated surfaces. This treatment applied prior to reopening continues to work EVERY SECOND OF EVERY DAY.
- **Advanced Air Filtration**
Our Medify Air Purifier units are H13 MEDICAL GRADE HEPA which capture 99.9% of particles down to .1% microns. Most air purifiers are H11 which capture only 95% of particles and miss many of the concerning particles including virus carriers.
- **Personal Protection**
Employees are required to wear masks and wash hands at regular intervals. Members are required to wear masks during all non-exercise activities.
- **EPA Registered Cleaning Products**
Staff are utilizing EPA registered cleaning chemicals that are qualified for use against SARS-CoV-2, the novel coronavirus that causes COVID-19.

In addition to these measures, we appreciate the cooperation from our members by wiping down equipment before and after use, adhering to proper personal protection measures and enforcing social distancing while in the center.



If you see anything in the Center that does not uphold to these standards, please alert a staff member, email us at info@carlehealthfitness.com or click the QR code for an online form. All submissions can remain anonymous and will help us make sure we are meeting your expectations.