

## Membership Policies and Procedures

### Membership

General membership questions and/or membership freeze questions can be directed to the Member Service team by contacting the front desk at 309-433-WELL (9355).

Membership dues are drafted on the 2nd day of each month. This date cannot be changed.

Monthly dues are paid using an automatic EFT from a checking or Credit Card account. A 12-month, Paid in Full is available.

Enrollment and upgrade fees are subject to change without notice.

Processing policy: Any signed notice, request, or submission received by the Center on or before the 20th day of the month will become effective on the last day of that month.

If a canceled member chooses to return back to the Center within one month of cancellation, their enrollment fee will be waived.

A request to downgrade or upgrade a membership can be completed at any time. Additional fees will apply for an upgrade to membership.

Each member will be asked to complete a Health History Questionnaire at the time of enrollment.

Based on your risk stratification, physician clearance may be necessary prior to use of the facility or designing your individualized exercise prescription. Carle Health & Fitness Center will obtain physician clearance with the member's approval.

Replacement key tags are available at the front desk. The first replacement key tag will be of no charge. The second replacement tag will be at a cost of \$5.00. Replacement Wellness Keys are available at the front desk. The replacement fee will be at a cost of \$20.00.

All guests will be required to present a guest pass to the Member Service team or pay the appropriate guest fee. Daily and weekly guest passes are available for purchase. 7-Day free passes are offered to McLean County residents once per calendar year. A valid photo ID and completion of a liability waiver are required for all guests. Individuals 17 years or younger will require their parent or legal guardian to complete paperwork prior to facility use or program participation.

Use of tobacco products, including electronic cigarettes, is strictly prohibited anywhere on the property of the Carle Health & Fitness Center and Training and Performance Center.

Guns and weapons of any kind are strictly prohibited anywhere on the property of the Carle Health & Fitness Center and Training and Performance Center.

Due to the high number of patients and members with ambulatory challenges, parking or waiting to pick up members is not allowed in the circle drive at the entrance to the facility. Parking is allowed in the designated parking spaces and loading and unloading is allowed along the curbs outside of the circle drive.

## Fitness Floor

Proper athletic attire must be worn at all times. No sandal-type shoes are permitted. Your modesty is expected and appreciated, any clothing allowing excessive exposure is prohibited.

Please limit your total exercise time on cardiovascular equipment to 30 minutes if another member is waiting. Allow others to work in with you on strength equipment.

Cell phone usage, including cameras and video, is not allowed in the main fitness area. Phones may be used as a music device with headphones. Please move to an appropriate area if you must answer a phone call.

No food is permitted on the fitness floor. Water and/or sports drinks are permitted provided they are in a sealable, plastic container.

All members and guests are required to wipe equipment after each use with the cleaning wipes provided. Do not use any chemicals on the display screens.

Return all fitness equipment to its proper place of storage.

Members 12 years or younger are not permitted on the fitness floor unless they are participating in a program supervised by a Carle Health & Fitness Center team member.

Any person between the ages of 13-17 must undergo an Assessment to utilize the fitness floor. Any person under the age of 13 is not permitted to be on the fitness floor unless they are participating in a program supervised by a Carle Health & Fitness or Training & Performance Center Team Member.

Members are strongly encouraged to report any unsafe exercise conditions or malfunctioning equipment immediately to the Fitness Services Desk. All participants are to comply with the Carle Health & Fitness Center team members and the enforcement of policies related to safety, programming, and exercise techniques. Be courteous to other members and refrain from foul language, controversial subjects, inappropriate or offensive actions and/or conversations.

Carle Health & Fitness and the Training & Performance Center are not responsible for lost, stolen or damaged property. Members are encouraged to lock all personal belongings in a day-use locker.

## Aquatics

At times of high utilization, you will be asked to share a lane and circle swim with others of similar skill level and ability.

No children are permitted in the pool except during designated Family Open Swim and without adult supervision. Adults are responsible for the safety of their children when using the pool.

Anyone who wishes to swim in water over his or her head may be asked to pass a swim test.

Extended breath-holding activities are not permitted.

Any person having an infectious/communicable disease or open sores/wounds is prohibited from using the pool.

Spitting, blowing nasal secretions, urinating or defecating in the pool is prohibited. Any individual who is not toilet trained or suffers from incontinence must wear a swim diaper.

Per Illinois Department of Public Health recommendations, anyone entering the pools or whirlpool are strongly encouraged to take a soap shower before entering the water. Please remove all Band-Aids, tape and other easily removed items.

Proper swimwear is required; swimsuits or t-shirts and swim trunks. Aquatic shoes are strongly recommended and are the only footwear permitted in the pool. Workout gear is not allowed in the pool.

No inflatables are allowed except for Coast Guard approved lifejackets or Puddle Jumpers. No running on or diving from the pool deck.

No glass bottles or aluminum cans are allowed in the pool area. Bottled water, sports drinks, or juice in an unbreakable self-contained container is permitted. Alcohol is not permitted. Anyone exhibiting signs of intoxication will be asked to leave the facility.

No food, chewing gum, or tobacco products are permitted in the pool area.

Pushing, wrestling, dunking, splashing, or any other form of horseplay is not permitted.

Do not hang on the lane lines.

Please return all pool equipment to the correct storage area after use.

When lifeguards are not provided, persons under the age of 16 must be accompanied by a parent, guardian or other responsible person at least 18 years of age.

## Group Fitness

Group Fitness classes are included in all memberships unless indicated as a specialty program.

Group Fitness studios have estimated capacities per room as indicated below:

- Group Fitness Room – 45 participants
- Cycling Room – 20 participants
- Mind & Body Room – 20 participants

Studio doors open 15 minutes before the start of the first class in the morning and/ or afternoon.

Studio doors close right after a class has begun. No admittance is allowed after the doors have closed and class is in progress.

For your safety late, entries are not allowed, especially when classes require equipment setup.

For safety reasons, personal items and bags are not permitted in the Group Fitness studios.

Clean your equipment before returning it to its proper place of storage.

Use of personal devices and cellphones are not permitted in any class at any time.

No food is allowed in the Group Fitness studios. Water and sports drinks are permitted provided they are in a sealable plastic container.

Members are strongly encouraged to immediately report any unsafe exercise conditions or malfunctioning equipment to Member Services desk.

Participants must comply with the Group Fitness instructors and enforcement of policies related to safety, programming and exercise techniques.

Proper athletic attire must be worn at all times. No sandal-type shoes. Please change out of your street shoes and into clean fitness shoes before using our main workout floor and Group Fitness studios.

Your modesty is expected and appreciated, any clothing allowing excessive exposure is prohibited.

## Locker Room

Members are encouraged to lock their belongings in a daily-use locker. Carle Health & Fitness Center is not responsible for lost, stolen or damaged property.

Available lockers are for daily use only. Please remove your belongings at the end of your visit. All lockers are opened at facility closing time and belongings will be removed.

Rental lockers are available for a monthly fee. Please see Member Services for more information.

Refrain from storing belongings in a shower stall until you are ready to shower.

Cell phones, specifically the use of cameras or video, are strictly prohibited in the locker rooms.

Members and guests, ages 5 and older, are required to use the gender-appropriate locker room. Families may choose to use the assisted changing room located near the entrance to the locker rooms.

Children 8-13 years old may use the ABC restroom, the assisted changing locker room or the gender appropriate locker room with parental supervision during special programming times.

All locker room services are eligible only for individuals 13 years or older except for during Family Swim times.

Towels are not required in the steam and sauna but your modesty is appreciated for the comfort of your fellow members.

Bath and sweat towels are complimentary during your visit. Please return towels to the appropriate laundry bins prior to leaving the facility.

Per the Illinois Department of Public Health, all patrons using the swimming pools or whirlpool are strongly recommended to take a soap shower before entering the water.